



*DDSP is committed to our customers.
Our goal is to be the premier,
world class provider of logistics support
to our nation's warfighters.
They deserve our very best!*

Captain Robert J. Ritchie
Supply Corps, United States Navy
Commander, DDSP

MISSION

To provide world class distribution services, information and tailored logistics solutions to America's warfighters - rapidly, accurately and at best value.

VISION

We will be the premier source for quality distribution, information and logistics services providing our customers with innovative solutions at the best value... around the clock, around the world.

VALUES

- People:** We value our people, our diversity and an empowered work force.
- Service:** We are committed to exceptional customer service.
- Excellence:** We value professionalism, quality, and dependability.
- Integrity:** We value personal and organizational integrity.
We believe in personal responsibility and accountability.
- Innovation:** We embrace change and value innovation and creativity.
- Teamwork:** We value individual and team contributions to meet our customers needs.

Visit DDSP at
<http://www.ddc.dla.mil>

DLA Customer Contact Center
Toll Free: 1-877-352-2255
(1-877-DLA-CALL)
Commercial: 269-961-7766 DSN: 932-7766
Select Option 2.

DDSP



**Defense
Distribution
Depot
Susquehanna, PA**

DDSP

is one of two Strategic Distribution Platforms under the Defense Logistics Agency and within the Defense Distribution Center command supporting Department of Defense customers in the eastern half of the United States, Central and South America, Europe, North Africa, and Southwest Asia.

DDSP is a modern military distribution complex responsible for providing Department of Defense owned commodities to all branches of the armed forces and other agencies of the federal government throughout the world.

Continuous logistical success and aggressive support of Operation Iraqi Freedom has proved DDSP's dedication to providing world-class products, services and innovative logistics solutions to our armed forces.

In addition, DDSP operates and maintains the 848-acre New Cumberland Installation, providing garrison support to 27 tenant commands.



History

New Cumberland Pennsylvania Installation 1918-2004

Recognizing more than 85 years of excellence in support of America's military men and women.

- 1918** – Flag Raising for U.S. Quartermaster Interior Storage Depot. Reserve storage for Army materials. Receiving point for supplies returning from overseas.
- 1941** – Served as an induction center for new soldiers. Established as a Prisoner of War (POW) camp for German prisoners of war.
- 1946** – Received and disposed of excess supplies and equipment. War Reserves Branch established. POW Camp and induction center deactivated. U.S. Disciplinary Barracks Branch activated until 1959.
- 1960** – Aircraft hangar and maintenance shops constructed to maintain and repair Army helicopters.
- 1962** – New Cumberland Army Depot (NCAD) became a field installation of the U.S. Army Supply and Maintenance Command.
- 1974** - Mission modified to include the Aviation Support Command.
- 1976** - The Army Material Command designated NCAD as the principal distribution depot supporting U.S. Army units in Europe and the U. S. East Coast. Primary mission was supply and maintenance operations.
- 1980's** - Aircraft maintenance operations disestablished. Mission modified to supply depot operations.
- 1985** – Ground breaking for the Eastern Distribution Center (EDC).
- 1989** – EDC ribbon cutting.
- 1991** – Deactivation of NCAD. Consolidation of Defense Depot Mechanicsburg and New Cumberland Army Depot created the Defense Distribution Depot Susquehanna, Pennsylvania (DDSP) under the Defense

Logistics Agency.

1997 – New Cumberland is selected as the site for the Defense Distribution Center, DDSP's headquarters command.

Mission

DDSP operates the largest automated distribution facility in the Department of Defense, the Eastern Distribution Center (EDC).

- 1.7 Million square feet of floor space
- 1.13 Million square feet of processing space
- 420 Thousand square feet of storage area

The EDC is the hub of DDSP operations processing 74% of the material shipped to customers. It is supported by 70 additional warehouses located at New Cumberland and the Naval Support Activity at Mechanicsburg.

A real time production process using bar-code and radio frequency communications, permits the constant tracking of items from the time they enter the supply system until they are shipped . It also allows for the automated delivery of material to destinations within the EDC.

Designed to reduce or eliminate multiple handling of stock, the EDC allows for the consolidation of high-activity items under one roof instead of being dispersed in numerous locations throughout the mission area.

Stock In Storage

123,208 Tons/ 16.6 Million Cube
714,803 Items / \$6.6 Billion Inventory Value

Average Annual Workload

Receipts 581,057
Requisitions Filled 7.5 Million

Average Monthly Shipments

Surface Containers (SEAVANS) 709
Truckloads 2,210
Air Pallets (ALOC) 3,050

Processed Fiscal Year 2003

New Procurement Lines 371,402
Returns Lines 166,336
Redistributions Lines 18,270

Shipped Fiscal Year 2003

High Priority Lines 3,898,504
Dedicated Truck Lines 1,360,022
Total Lines Shipped 7,485,004